

SUMMARY

Product Owner who sees his role as turning ambiguity into a working product, one sprint at a time. Enjoys taking a vague idea and shaping it into a clear roadmap, a coordinated team effort, and a shipped increment users can actually use. 2+ years of experience across FinTech and HealthTech startups, spanning software development and product management, building B2B and B2C products with a strong focus on user understanding, working closely with engineering, design, and stakeholders to validate ideas through user experience testing before committing to build. A front-end developer by background, he bridges the gap between technical and business conversations and speaks both languages fluently.

EXPERIENCE

Product Development Specialist • NikAmooz, Tehran, Iran Jul 2025 – Jul 2026

- Contributed to a **40% improvement in feature effectiveness** for B2B clients by refining SRS documentation and user stories, enabling the developer team to build more targeted, launch-ready features.
- Led product discovery for a large government-sector client needing better control and organization over internal data and documents; identified a core need for fast, accurate document search, resulting in an **AI-powered advanced search feature** using document scanning and chunking that lets users search by partial text and retrieve the most relevant files.
- Extended this discovery into an **Agentic RAG chatbot**, enabling users to query and interact directly with document content and retrieve specific project or document information conversationally.
- Strengthened QA processes by identifying and resolving a higher volume of bugs through API and functional testing, improving product stability by about **50%** over the previous release.
- Improved the clarity and precision of SRS documentation, reducing ambiguity for the development team and streamlining the path from requirements to implementation.

Product Intern → APM → Product Owner/Manager • Plannet Innovation Hub & Accelerator, Tehran, Iran Jul 2024 – Mar 2026

- Progressed from Product Intern to Product Owner/Manager in under a year, taking **end-to-end ownership of a BNPL (Buy Now, Pay Later) product** within the FinTech portfolio, from roadmap definition to delivery.
- Led cross-functional collaboration with stakeholders, design, and engineering teams to align business goals, user needs, and technical feasibility across the product lifecycle.
- Conducted user research and user interviews, alongside market and behavioral research using Clarity, and collaborated on UI/UX designs in Figma to inform product decisions across FinTech and HealthTech products.
- Built strong product fundamentals through hands-on ownership, prioritization, and cross-functional coordination, growing into a well-rounded PO with sharpened business acumen and stakeholder communication skills.

Junior Front-end Developer • Shakhes Zagros, Ahwaz, Iran Apr 2023 – Jun 2024

- Gained foundational front-end development experience, collaborating with senior developers on code structure, styling conventions, and basic version control workflows.
- Developed and styled responsive web interfaces using HTML, CSS, JavaScript, and Tailwind CSS, while completing a Computer Software Engineering degree.

SKILLS

- Product Management:** Backlog prioritization, requirements discovery for AI features, SRS & user stories, roadmapping, user research & interviews, QA & functional testing
- AI Product Development:** AI-driven product strategy, RAG & agentic AI systems, AI-powered search & chunking
- Tools:** Figma, Clarity, HTML, CSS, JavaScript, Tailwind CSS
- Soft Skills:** Team quality improvement, fast learning & adaptability, stakeholder communication

EDUCATION & CERTIFICATIONS

B.Sc. in Computer Software Engineering — Jahad Daneshgahi Khouzeestan	2020 – 2024
Product Management — Bozhan School	2024 – 2025
Artificial Intelligence Micro-Certification — Product School	2025
Cognitive Project Management in AI (CPMAI)™ — PMI	2025
AI Fluency: Framework & Foundations — Anthropic	2026